

After Hours Advice

A doctor is on call to provide medical advice outside of regular office hours, including weekends and holidays. Call 678-957-1910 and press "0" for the on-call doctor. For medication refills, referrals and scheduling, please call the office during regular office hours: Monday thru Friday 7am to 4pm

Patient Portal

The Patient Portal is the fastest and safest way to communicate with your provider. You can ask questions and receive medical advice and test results. You can use the Patient Portal anywhere you have access to the Internet. Ask us how to sign up!

Health Insurance

We accept most major insurance plans, as well as Medicare. For more information on insurance plans that we accept or how to get insurance coverage, ask a member of our staff. More information is also available online at: www.jcpcp.com

Your Care Team

Provider:

Medical Assistant

**Thank-You for Choosing
Johns Creek Primary Care.**

**Lee E. Herman, MD
Michael F. Conlin, MD
Pamela P. Watson, APRN
M. Emily Adams, APRN**

**Johns Creek Primary Care
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www.johnscreekprimarycare.com

Johns Creek Primary Care

Patient-Centered Medical Home

**An Affiliate of the Emory Healthcare
Network**

About Our Practice

Welcome to Johns Creek Primary Care, a practice dedicated to providing the best possible medical services to you. We are excited you have chosen JCPC and we are confident you will receive superior health care and service.

- Established 2001 in Johns Creek
- Specialists in Adolescents, Adults and Seniors
- Preventative care is our priority
- Many diagnostic tests, including Nuclear Stress Testing, Echo and Ultrasound exams are done in our office along with immunizations and flu shots
- We offer early morning and Saturday appointments starting at 7am.
- We are closed for lunch from 12 noon to 1:30pm

Patient-Centered Medical Home

A Patient-Centered Medical Home (PCMH) is not a building, house, or hospital, but rather an approach to providing comprehensive health care.

A Medical Home is called a “Home” because we’d like this office to be the first place you think of for all your medical needs. Our goal is to make it easy and comfortable to get the care you need in a way that works best for you.

As your medical home, we will provide you and your family with information, education and tools to help you take better care of yourself. We are committed to providing you with the best care using the latest medical advances under the guidance of your doctor.

One of our goals is to work with other providers, such as specialists, to make sure all of the care you receive is appropriate and fits in with your general health and well-being. You can help us do this by providing a good medical history and telling us when you have seen another doctor or have been in the hospital or visited the emergency room. We can help you get your records from other care providers — please call Amy to find out how.

Your Rights

At Emory Healthcare, we understand that each of our patients has specific needs.

Below is a list of your basic rights regarding your medical care

- To be included in developing your plan of care. Have the information you need to make informed decisions about your care
- Know who is responsible for managing your care and receive safe care in a safe setting
- Receive care that does not discriminate based on age, race, ethnicity, religion, culture, language, physical or mental disability, socioeconomic status, gender, sexual orientation, gender identity, gender expression
- Receive help, when needed, to communicate effectively
- Receive care that respects your cultural and spiritual beliefs
- Receive help making sure you receive the care you want when you cannot speak for yourself (advance directive)
- End every visit making sure that you have clear instructions about your expectations
- Provide instructions on how to meet your health care needs when our office is not open through our answering service which provides 24 hour access to medical care for emergencies
- Educational materials are available upon request

Your Responsibilities

- Ask questions whenever you are not sure about something
- Provide complete and accurate health, medical and insurance information, including whether you have recently been to the hospital, visited an urgent care center or seen a specialist
- Provide an advance directive if you have one
- Let your care team know if there have been any changes in your health or condition
- Work with your care team to make a treatment plan and discuss anything that may keep you from following that plan
- Be responsible for following your treatment plan
- Understand that your right to be involved in your care does not include seeking treatment that is not medically necessary

Referral to Specialists

At some point, you may need to see a specialist, including someone who can help you with behavioral health needs. We will make sure any specialists you see have all the information they need from us to provide you with the best possible care. Please ask the specialist to provide us with information from your office visit, including office notes, labs, etc.